

# Homeowner Code of Conduct

This checklist provides homeowners with tips for working professionally with their contractor, and making their renovation experience a positive one.

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- ✓ Be clear about what you want and be realistic.
- ✓ Acknowledge all estimates - Contractors have taken time to research and calculate the cost of your project.
- ✓ Inform rejected contractors of your decision so they can focus their time and efforts on other projects.
- ✓ Remove or store any personal items that are valuable or could be damaged.
- ✓ Complete change orders.
- ✓ Do not negotiate cash only or side deals.
- ✓ Discuss issues with your contractor as they arise.
- ✓ Make payments on time, as outlined in the contract.
- ✓ Ask your contractor if they have workers' compensation coverage, and if they have a safety plan and safety training in place.
- ✓ Notify employees or their supervisor about any specific safety hazards you know of.
- ✓ Ask to see all required permits before any work is started.
- ✓ Provide timely selection of materials - for example paint color, tiles, flooring, cabinetry etc.